

Standard Form of Agreement - Appendix E

APPENDIX E – INTERNATIONAL CALL CHARGES (DIGITAL PHONE SERVICE)

International Calls from a Digital Phone Service

All international call charging commences at the time a connection is established and stops when a call is terminated. Each call includes the charge per one-minute increment or part thereof (Table 1) multiplied by the duration of the call and rounded to the nearest cent.

Mobile Termination Surcharge

Calls to cellular wireless services (including some fixed network services which are treated as mobile termination) to those destinations marked with an asterisk (*) will incur a 20¢ per minute (inclusive of GST) surcharge in addition to the standard rate. The Mobile Termination Surcharge is charged in one-minute increments and rounded to the nearest cent.

Table 1. Standard Mobile International Call Charge Rates

Call Destination (*Mobile Termination Surcharge applies)	\$ per minute (Inclusive of GST)
Afghanistan, Islamic Republic of	0.69
Albania, Republic of	0.49
Algeria, People's Democratic Republic of	0.39
American Samoa, Territory of	0.69
Andorra*, Principality of	0.29
Angola, Republic of	0.39
Anguilla	0.39
Antarctica	2.99
Antigua & Barbuda	0.39
Argentina* (Argentine Republic)	0.07
Armenia*, Republic of	0.29
Aruba	0.47
Ascension Island	1.29
Austria*, Republic of	0.19
Azerbaijan, Republic of	0.45
Bahamas, Commonwealth of the	0.19
Bahrain, Kingdom of	0.39
Bangladesh*, People's Republic of	0.19
Barbados	0.39
Belarus, Republic of	0.69
Belgium, Kingdom of	0.29
Belize	0.68

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Call Destination (*Mobile Termination Surcharge applies)	\$ per minute (Inclusive of GST)
Benin, Republic of	0.89
Bermuda	0.27
Bhutan, Kingdom of	0.46
Bolivia, The Plurinational State of	0.39
Bonaire, Country of	0.39
Bosnia & Herzegovina*	0.39
Botswana, Republic of	0.38
Brazil*, Federative Republic of	0.14
Brunei Darussalam, Negara	0.14
Bulgaria*, Republic of	0.54
Burkina Faso	0.53
Burundi, Republic of	0.39
Cambodia, Kingdom of	0.49
Cameroon, Republic of	0.56
Canada	0.05
Cape Verde, Republic of	0.71
Cayman Islands	0.29
Central African Republic	0.99
Chad, Republic of	0.59
Chile*, Republic of	0.19
China, People's Republic of	0.05
Columbia, Republic of	0.29
Comoros, Union of the	2.70
Congo, Democratic Republic of the	0.99
Congo, Republic of the	0.79
Cook Islands	1.39
Costa Rica, Republic of	0.19
Cote d'Ivoire, Republic of	0.89
Croatia*, Republic of	0.17
Cuba, Republic of	1.99
Curaçao, Country of	0.39
Cyprus*, Republic of	0.19
Cyprus (Turkish Cypriot administered area)	0.28
Czech Republic*	0.16
Denmark*, Kingdom of	0.16
Diego Garcia (British Indian Ocean Territory)	1.87
Djibouti, Republic of	0.99
Dominica, Commonwealth of	0.39
Dominican Republic	0.29
East Timor (Democratic Republic of Timor-Leste)	1.59
Ecuador, Republic of	0.41
Egypt*, Arab Republic of	0.29
El Salvador, Republic of	0.39
Equatorial Guinea, Republic of	0.76

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Call Destination (*Mobile Termination Surcharge applies)	\$ per minute (Inclusive of GST)
Eritrea, State of	0.69
Estonia, Republic of	0.69
Ethiopia, Federal Democratic Republic of	0.79
Falkland Islands (Islas Malvinas)	1.29
Faroe Islands	0.29
Fiji Islands*, Republic of the	0.59
Finland*, Republic of	0.19
France* (French Republic)	0.09
French Guiana (Department of Guiana)	0.59
French Polynesia, Territory of	0.49
Gabon (Gabonese Republic)	0.61
Gambia, Republic of The	0.97
Georgia	0.38
Germany*, Federal Republic of	0.09
Ghana, Republic of	0.39
Gibraltar	0.15
Greece* (Hellenic Republic)	0.09
Greenland	1.05
Grenada	0.52
Guadeloupe, Department of	0.69
Guam, Territory of	0.09
Guantanamo Bay, US Naval Base at	1.99
Guatemala, Republic of	0.38
Guinea, Republic of	0.89
Guinea-Bissau, Republic of	1.76
Guyana, Co-operative Republic of	0.69
Haiti, Republic of	0.77
Honduras, Republic of	0.69
Hong Kong Special Administrative Region (PRC)	0.05
Hungary*, Republic of	0.19
Iceland*, Republic of	0.09
India*, Republic of	0.09
Indonesia*, Republic of	0.19
Iran*, Islamic Republic of	0.28
Iraq, Republic of	0.99
Ireland*, Republic of	0.05
Israel*, State of	0.07
Italy* (Italian Republic)	0.07
Jamaica	0.46
Japan*	0.09
Jordan*, Hashemite Kingdom of	0.29
Kazakhstan, Republic of	0.29
Kenya*, Republic of	0.49
Kiribati, Republic of	1.25

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Call Destination (*Mobile Termination Surcharge applies)	\$ per minute (Inclusive of GST)
Korea, Democratic People's Republic of (Choson)	1.29
Korea*, Republic of (Han'guk)	0.07
Kuwait, State of	0.49
Kyrgyzstan (Kyrgyz Republic)	0.39
Laos (Lao People's Democratic Republic)	0.29
Latvia, Republic of	0.29
Lebanon* (Lebanese Republic)	0.38
Lesotho, Kingdom of	0.67
Liberia, Republic of	0.98
Libya (Great Socialist People's Libyan Arab Jamahiriya)	0.79
Liechtenstein*, Principality of	0.61
Lithuania, Republic of	0.42
Luxembourg*, Grand Duchy of	0.07
Macau Special Administrative Region (PRC)	0.28
Macedonia*, The Former Yugoslav Republic of	0.39
Madagascar, Republic of	0.69
Malawi, Republic of	0.48
Malaysia*	0.05
Maldives, Republic of	0.59
Mali, Republic of	0.99
Malta*, Republic of	0.39
Mariana Islands, Commonwealth of the Northern	0.69
Marshall Islands, Republic of	0.69
Martinique, Department of	0.39
Mauritania, Islamic Republic of	0.59
Mauritius, Republic of	0.49
Mayotte, Departmental Collectivity of	0.82
Mexico (United Mexican States)	0.29
Micronesia, Federated States of	0.59
Moldova, Republic of	0.49
Monaco*, Principality of	0.45
Mongolia	0.29
Montenegro*, Republic of	0.51
Montserrat	0.49
Morocco*, Kingdom of	0.49
Mozambique, Republic of	0.38
Myanmar, Republic of the Union of	0.79
Namibia, Republic of	0.39
Nauru, Republic of	2.23
Nepal, Federal Democratic Republic of	0.59
Netherlands*, Kingdom of the	0.09
New Caledonia, Territory of	0.84
New Zealand	0.18
New Zealand Mobile	0.58

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Call Destination (*Mobile Termination Surcharge applies)	\$ per minute (Inclusive of GST)
Nicaragua, Republic of	0.49
Niger, Republic of	0.56
Nigeria*, Federal Republic of	0.49
Niue	1.58
Norfolk Island, Territory of	1.99
Norway*, Kingdom of	0.25
Oman, Sultanate of	0.57
Pakistan*, Islamic Republic of	0.39
Palau, Republic of	1.59
Palestinian Autonomous Areas*	0.56
Panama, Republic of	0.29
Papua New Guinea, Independent State of	1.59
Paraguay, Republic of	0.34
Peru, Republic of	0.49
Philippines*, Republic of the	0.30
Poland, Republic of	0.19
Portugal* (Portuguese Republic)	0.29
Puerto Rico, Commonwealth of	0.07
Qatar, State of	0.69
Reunion, Department of	0.39
Romania*	0.29
Russian Federation*	0.19
Rwanda, Republic of	0.47
Saba, Special Municipality of	0.39
Samoa, Independent State of	0.69
San Marino, Republic of	0.21
Sao Tome & Principe, Democratic Republic of	2.59
Saudi Arabia*, Kingdom of	0.45
Senegal, Republic of	0.65
Serbia*, Republic of	0.29
Seychelles, Republic of	0.49
Sierra Leone, Republic of	0.96
Singapore*, Republic of	0.05
Sint Martin, Country of	0.39
Slovak Republic*	0.14
Slovenia*, Republic of	0.43
Solomon Islands*	2.29
Somalia, Republic of	1.29
South Africa*, Republic of	0.14
Spain*, Kingdom of	0.15
Sri Lanka*, Democratic Socialist Republic of	0.39
St Barthélemy, Collectivity of	0.69
St Eustatius, Special Municipality of	0.39
St Helena	1.94

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Call Destination (*Mobile Termination Surcharge applies)	\$ per minute (Inclusive of GST)
St Kitts & Nevis, Federation of	0.62
St Lucia	0.49
St Martin, Collectivity of	0.69
St Pierre & Miquelon, Territorial Collectivity of	0.52
St Vincent & the Grenadines	0.39
Sudan, Republic of the	0.49
Suriname, Republic of	0.65
Swaziland, Kingdom of	0.29
Sweden*, Kingdom of	0.09
Switzerland* (Swiss Confederation)	0.27
Syria (Syrian Arab Republic)	0.39
Taiwan* (Republic of China)	0.04
Tajikistan, Republic of	0.29
Tanzania, United Republic of	0.49
Thailand, Kingdom of	0.05
Togo (Togolese Republic)	1.16
Tokelau	1.77
Tonga, Kingdom of	0.99
Trinidad & Tobago, Republic of	0.37
Tunisia (Tunisian Republic)	0.79
Turkey*, Republic of	0.29
Turkmenistan	0.57
Turks & Caicos Islands	0.29
Tuvalu	1.49
Uganda, Republic of	0.49
Ukraine	0.29
United Arab Emirates*	0.49
United Kingdom	0.05
United Kingdom Mobile	0.45
United States of America	0.05
United States of America - Alaska	0.22
Uruguay, Oriental Republic of	0.29
Uzbekistan, Republic of	0.29
Vanuatu, Republic of	1.29
Vatican City*, State of the	0.07
Venezuela*, Bolivarian Republic of	0.16
Vietnam*, Socialist Republic of	0.49
Virgin Islands, British	0.15
Virgin Islands, United States	0.15
Wallis & Futuna Islands, Territory of the	1.69
Yemen, Republic of	0.49
Zambia, Republic of	0.29
Zimbabwe*, Republic of	0.15

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