

PickNmix Terms and Conditions.

HomeChoice: You must have an existing home line connection. The HomeChoice plan provides you home line access, monthly billing and access to ACN's competitive HomeChoice standard call rates. No other purchase is necessary. Calls are per minute rated. All rates apply 24x7. ACN-2-ACN Calls first minute billed then up to 1 hour free, capped at 200 minutes per month. \$10 discount applies when bundled with a pickNmix ADSL Internet Plan.

HomeChoice URBAN: Your HomeChoice URBAN plan provides you home line access, free local calls, monthly billing and access to HomeChoice standard call rates. No other purchase is necessary. Calls are per minute rated. All rates apply 24x7. #The HomeChoice URBAN plan is available to eligible existing services within the Christchurch, Wellington, Auckland metropolitan areas as defined on the ACN public website. Please refer to www.acnpacific.co.nz to confirm this plan is available to you. ACN-2-ACN calls first minute billed then up to 1 hour free, capped at 200 minutes per month. \$10 discount applies when bundled with a pickNmix ADSL Internet Plan.

Connection to these plans is offered subject to the ACN Pacific Standard Terms and New Zealand Services Tariff.

ACN pickNmix Calling plans: Available to credit-approved residential customers who preselect and remain preselected to ACN for their toll calling. Connection to these plans is offered subject to the ACN Pacific Standard Terms and New Zealand Services Tariff which can be found at www.acnpacific.co.nz. The Plan Fee is applied monthly in advance irrespective of your usage of the service. All calls are charged in one-minute increments. A one-minute minimum charge applies per call. Calls eligible for capped rates will be charged at standard rates to a capped maximum charge (according to the type of call and destination) for the first 2 hours of the call. Standard rates apply to all minutes of call duration thereafter. Calls to fixed line services in selected international destinations will be charged at standard rates to a capped maximum charge (according to the destination) for the first 2 hours of the call. Standard rates apply to all minutes of call duration thereafter. Capped call rates are not applicable to calls terminating to mobiles in certain countries, including calls to some international fixed line numbers, which are treated as mobile terminating calls.

***pickNmix Value:** HomeChoice or HomeChoice URBAN must be purchased in order to connect to this plan. ACN-2-ACN first minute billed then up to 1 hour free, capped at 200 minutes per month (mobile terminating calls and certain other call types excluded). Residential lines only.

^pickNmix National: HomeChoice or HomeChoice URBAN must be purchased in order to connect to this plan. Up to 5,000 minutes* per month for calls up to one hour in duration (mobile terminating calls and certain other call types excluded) to any land line in New Zealand. Residential lines only.

†pickNmix Aussie: HomeChoice or HomeChoice URBAN must be purchased in order to connect to this plan. Up to 5,000 minutes* per month for calls up to one hour in duration (mobile terminating calls and certain other call types excluded) to any land line in New Zealand or Australia. Residential lines only.

#pickNmix Global: HomeChoice or HomeChoice URBAN must be purchased in order to connect to this plan. Calls up to 5,000* minutes per month for calls up to one hour in duration (mobile terminating calls and certain other call types excluded) calling from NZ to other land lines in New Zealand, Australia, UK, USA, Canada, Hong Kong, Japan, China, South Korea, Taiwan, Singapore, Ireland, Netherlands, Germany, Switzerland, France. Residential lines only.

pickNmix 5000 minute plans: All pickNmix plans which provide up to 5000 minutes per month apply for all calls of up to one hour in duration to destinations included in the plan fee. Calls in excess of these limits will be charged at 20¢ per minute for national long distance calls or ACN's standard international call rate will apply as applicable. Mobile terminating calls and certain other call types excluded.

This offer is available for residential use only and is subject to ACN's Standard Terms, NZ Services Tariff, and Reasonable Use Policy.

HomeChoice: You must have an existing home line connection. The HomeChoice plan provides you home line access, monthly billing and access to ACN's competitive HomeChoice standard call rates. No other purchase is necessary. Calls are per minute rated. All rates apply 24x7. ACN-2-ACN Calls first minute billed then up to 1 hour free, capped at 200 minutes per month. \$10 discount applies when bundled with a pickNmix ADSL Internet Plan.

ACN pickNmix ADSL Internet Plans:

ADSL Essential, ADSL Family and ADSL MAX plans - these plans are only sold when bundled with HomeChoice and HomeChoice URBAN plans. ADSL Essential, ADSL Family and ADSL MAX plans require a 12 month contract. An early termination fee of \$99 applies if you terminate your ADSL Essential, ADSL Family or ADSL MAX plan within the 12 month minimum term. The \$10 discount to your HomeChoice or HomeChoice Urban call plan applies when bundled with a pickNmix ADSL Internet plan. These plans are for residential use only and are subject to ACN's Standard Terms, NZ Services Tariff, and DSL Internet Acceptable Use Policy, available via www.acnpacific.co.nz.

ADSL Essential: Plans require connection to a HomeChoice or HomeChoice URBAN plan located at the same residential address. No excess data charges-if you use all of your data allowance during your billing cycle we won't charge you excess data charges, however we will reduce your download speed to dial up levels. You can call Customer Service to purchase a bolt-on data package of 5GB for just \$8 - this data allowance must be used within 30 days from date of purchase.

ADSL Family: Plans require connection to a HomeChoice or HomeChoice URBAN plan located at the same residential address. No excess data charges-if you use all of your data allowance during your billing cycle we won't charge you excess data charges, however we will reduce your download speed to dial up levels. You can call Customer Service to purchase a bolt-on data package of 5GB for just \$8 - this data allowance must be used within 30 days from date of purchase.

ADSL MAX: Plans require connection to a HomeChoice or HomeChoice URBAN plan located at the same residential address. No excess data charges-if you use all of your data allowance during your billing cycle we won't charge you excess data charges, however we will reduce your download speed to dial up levels. You can call Customer Service to purchase a bolt-on data package of 5GB for just \$8 - this data allowance must be used within 30 days from date of purchase.

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